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DAY 2 Services using Applied Principles of Circularity

1. **What is meant by the term 'Day 2 Services'?**

   The term 'Day 2 Services' refers to building maintenance services, which are provided once a project's construction phase is complete and the building in question is fully operational. It covers preventive and predictive maintenance, system upgrades and future proof conversions.

2. **Define the term 'Operational Carbon'.**

   Operational carbon refers to the greenhouse gas emissions produced during the operational phase of a building or asset throughout its lifetime. These are the carbon emissions generated from the energy consumed to run, heat, cool, light, and ventilate the building during its day-to-day use.

3. **What is meant by the term 'Circularity'?**

   Unlike the traditional linear economic model – in which goods are produced, used, then disposed of – circularity (or the circular economic model) involves maximising the life of products, as well as re-using and recycling them for as long as is practical in order to minimise waste and negative environmental impacts.

4. **What is the connection between Day 2 Services and circularity?**

   An effective Day focus ensures building products are well maintained and therefore kept in good working condition. As a result, their lifespan is maximised and they are kept from landfill.

5. **How can the choice and specification of blinds minimise their overall, long term environmental impact?**

   By considering the future proof aspects of available blind systems, ensuring that all parts and elements of these systems are upgradable and will not need replacing if the scope changes, and including future proof wiring, specifiers can minimise environmental impacts.

6. **What is meant by the term 'future proof wiring'?**

   'Future Proof Wiring' refers to the installation of wiring and electrical systems during the construction phase, which will be able to support future technological advancements, such as those associated with Smart Buildings.

Competency Codes: PC28, PC31, PC33, PC35